

## ON ARRIVAL:

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- All arriving passengers must adhere to all protocols relevant to airport
- All arriving passengers will be screened, this will include temperature checks
- All symptomatic passengers will be immediately isolated and tested. If test result is positive for COVID-19 the passenger will be transferred to the Respiratory Hospital for treatment and care at their cost

## Provision Delivery

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On arrival, it is recommended to stock the villa with few essentials in case of curfews or delayed flights. There is no grocery store or delivery service in Marigot Bay. You should plan to have drinks, snacks, and a few meals. This can be ordered through the Yan's Service.

## Check-in Process

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All guests must wear a mask when they're within 6' of staff.

Guests are asked to follow COVID-19 related protocols- e.g. Washing/sanitizing of hands frequently.

## Summary of Sanitary Measures

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**Extended disinfection protocol;** our list of items to clean and disinfect has been expanded; we follow the recommendations of the Environment Health Department of the Ministry of Health for specific measures related to room maintenance. Cleaning products and protocols: Our hotels use cleaning products and protocols that have been approved for combating viruses, bacteria, and other pathogens. **Hand sanitizer dispensers** have been installed on property.

**Public spaces and common areas:** The frequency of cleaning and sanitizing has been increased in all common areas, with extra attention given to high-contact surfaces. Our protocols are continuously updated as new information becomes available and in accordance with government directives.

## Responsibility of Guests

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**Your collaboration is precious and essential to ensure the safety of all.**

We have put sanitary measures in place in order to make your stay pleasant and safe for everyone. We ask for your collaboration in order to respect the following guidelines so that we can succeed together in avoiding the spread of the virus.

**Respect the instructions for use;** continue to practice the instructions of the health authorities in particular: wash your hands as often as possible, avoid touching your face, cough or sneeze into your

elbow, immediately throw away used tissues and maintain a distance 2 meters with the people you meet during your stay.

**After your stay;** let us know without delay if you contract COVID-19 or help us facilitate the follow-up of guests by responding promptly to your post-stay follow-up.

**Wear a proper face mask when venturing out of your room at all times.**